



# A COMPREHENSIVE HCC CDI PROGRAM

## Innovative Technology, Proven Processes and Scalable Services

Outpatient Clinical Documentation Improvement (CDI), focused on risk-adjustment and coding compliance, is critical in today's performance-based reimbursement models. Risk-adjustment using the Hierarchical Condition Category (HCC) framework has become fundamental to physician reimbursement, patient and population health management, and supporting value-based purchasing programs. Likewise, accuracy of coding and documentation to support HCC capture is mandatory.

But the challenges to compliance and accuracy are many. Used to calculate risk scores to predict future healthcare costs, the HCC risk-adjustment model also provides a unique opportunity for better care management by rewarding quality clinical data. Clinicians are required to capture the complete diagnostic profile of every patient, and CDI specialists (CDIS) need to ensure that both acute and chronic disease processes are well documented and reported.

M\*Modal and Enjoin have partnered to deliver a comprehensive outpatient CDI solution to help healthcare organizations succeed. Realizing physician engagement is required for successful CDI programs, our solution places providers at the heart of each HCC initiative. Leveraging years of coding and clinical expertise through physician leadership and innovative technology, our clinically-focused program brings the patient-physician relationship to the next level. M\*Modal and Enjoin bring unique and independent value, but through our partnership, organizations will attain a comprehensive and efficient provider-focused CDI program aligned with state-of-the-art best practice.

## COMPLETE AND FLEXIBLE PROGRAM

M\*Modal's artificial intelligence (AI) powered HCC Management solutions are complemented by Enjoin's proven risk-adjustment services to establish and/or advance your outpatient CDI program to the next level. Using a strategic combination of technology, processes and education, our comprehensive program is designed to deliver outcomes, irrespective of where you are in your HCC CDI journey.

### INCEPTION

Technology-driven analytics augmented with chart reviews offer deeper insights into your challenges and opportunities. With this complete assessment, actionable recommendations are provided to strategically develop a successful program through established metrics.

### OPTIMIZATION

Our market-leading platform is underpinned by world-class peer-to-peer education and process development to enhance CDI programs. With in-depth operational assessment and targeted analytics, we design customized physician, CDIS and coder workflows that optimize the most efficient use of technology within organizations.

### ADVANCEMENT

Ongoing collaborative peer-to-peer education, physician partnership, and program monitoring maximize the long-term adoption and use of technology within daily workflow. Achieving a scalable program with proven ROI is realized by coupling clinically-focused process advancement with AI-enabled tools prioritizing the closure of clinical care gaps and gaps in risk scores.

## HOLISTIC APPROACH

Achieving best practice requires innovative technology, expert knowledge of HCC risk adjustment, and years of clinical experience. A customized solution includes:



### ASSESSMENT

Provide a complete review of your program's current state to establish early metrics, defined ROI, program opportunities, and enhanced physician engagement.



### STRATEGY AND DESIGN

Devise a data-driven clinically evidence-based strategy to achieve a high-impact program with immediate and long-term goals.



### PHYSICIAN ENGAGEMENT

Drive sustainable physician engagement with AI-powered Computer-Assisted Physician Documentation (CAPD) technology that delivers proactive clinical insights at the point of care supplemented with customized physician education and evidence-based resources.



### DATA ANALYTICS

Report on progress, meet KPI targets, prove ROI and drive enhancements to your program with reliable data.



### MONITORING

Refine processes and improve outcomes in real time through user-driven machine learning and advanced program analysis.



### STAFFING

Get the full-service, credentialed, and reputable outsourced CDI support you need to fill gaps in your team and expand your program.

## BENEFITS

A complete and customizable outpatient CDI solution delivering industry best practice.

A physician-driven and clinically-focused program that is designed to improve the quality of patient care and documentation integrity.

Proactive clinical feedback delivered to the physician at the point of care achieving complete and accurate clinical documentation.

Rapid optimization and expansion of your outpatient CDI program with proven expertise, innovative technology and reliable services designed to meet your current and future needs.

Compliant risk-adjustment that accurately defines the population establishing representative financial and performance benchmarks.



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